Enhanced Services Report
May 2019

Downtown Ambassadors
☐ 10,297 Hospitality assists / 178 Safety Walks
☐ 95 Motorist assists / 1,050 Business Contacts
☐ 2,444 homeless outreach interactions
☐ Assisted at 8 events – including Coffee with a Cop, Friday Forums, Scoop Your Poop Miami Campaign, Memorial Day Tribute & MCAD events.
☐ Participated in Active Shooter/Terrorism Awareness Training on May 20
☐ Special Assignment to patrol Maurice Ferrer Park

Downtown Enhancement Team (DET)
☐ DET & DET/CRA collected 1,813 garbage bags
☐ DET/NEAT removed 35 instances of illegal dumping; Removed 5 syringes from the area
☐ Trained 5 new DET/CRA members
☐ DET performed annual maintenance to 200 planters
☐ DET hung flags along Flagler Street

Neighborhood Enhancement Action Team (NEAT)
☐ NEAT/DET performed landscape maintenance and watering throughout DWNTWN
☐ NEAT / DET collaborated on Downtown Gateway Clean-up Event with MPD & NET on May 16 & 17

Downtown Special Vending District
☐ Cart Inspections conducted on 5/10 & 5/17
☐ Locations inspected for 2019-2020 Franchise Period

Quality of Life – FACTS
☐ 18 incidents reported by Ambassadors
☐ 5 Street signs/ 9 Traffic Signals reported to MDC PW
☐ 39 lighting outages were reported to FPL/City of Miami & Miami-Dade County
☐ 447 instances of Graffiti removed by DET & Ambassadors
☐ Hosted Coffee with a Cop on 5/29 at the Egg Spot; 25 attendees
☐ Coordinated a Downtown tour with the NAC on May 7
☐ 61,601 uses to date at Pit Stop (FY 18-19); restrooms have been used 169,743 times since inception
☐ 179 Daily Inspections conducted by Solid Waste

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