Enhanced Services Report  
June 2020

Downtown Ambassadors
- 5,060 Hospitality assists / 70 Safety Walks
- 69 Motorist assists / 648 Business Contacts
- 538 homeless outreach interactions
- Secured areas for 6 events; George Floyd Demonstrations, Caravan in Support of Law Enforcement & Florida Immigration Coalition Rally
- Participated in Uniform Appearance Training & Protest/Demonstrations Training
- Continued disinfecting touchpoints throughout the District

Downtown Enhancement Team (DET)
- DET & DET/CRA collected 2,488 garbage bags
- DET/NEAT removed 38 instances of illegal dumping; removed 22 syringes from the area
- DET/CRA team continue normal work schedules; Trained 10 new DET team staff
- DET removed litter, debris, disinfecting touchpoints & graffiti throughout the District
- Collaborated on special clean-up on 6/30

Neighborhood Enhancement Action Team (NEAT)
- NEAT/DET performed landscape maintenance and watering throughout DWNTWN
- Installed 300 flowering shrubs in planters

Downtown Special Vending District
- Weekday cart inspections conducted on 6/4 & 6/11; Quarterly weekend cart inspection conducted on 6/20
- Street Vendor application revision for the 20-21 Lottery

Quality of Life – FACTS
- 13 incidents reported by Ambassadors
- 2 Street signs/ 9 Traffic Signals reported to MDC PW
- 16 lighting issues were reported to FPL/City of Miami & Miami-Dade County
- 431 instances of Graffiti removed by DET & Ambassadors
- 72,891 uses to date at Pit Stop (FY 19-20); restrooms have been used 274,115 times since inception
- Solid Waste Inspector assigned to DDA area was recalled to Solid Waste due to COVID-19
- Staff inspected district following protests to identify graffiti and damage caused by protests; 34 instances of graffiti were identified & reported for resolution

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