Enhanced Services Report
June 2019

Downtown Ambassadors
- 9,028 Hospitality assists / 190 Safety Walks
- 73 Motorist assists / 1,131 Business Contacts
- 2,663 homeless outreach interactions
- Assisted at 7 events – including Friday Forums, Make Music Miami, Democratic Debate & Market Mondays
- Participated in Miami Begins with Me Training

Downtown Enhancement Team (DET)
- DET & DET/CRA collected 1,500 garbage bags
- DET/NEAT removed 28 instances of illegal dumping; Removed 5 syringes from the area
- Trained 8 new DET/CRA members
- DET painted planters as part of maintenance cycle
- DET/CRA/NEAT participated in Landscape & Proper Planting Techniques Training on 6/27

Neighborhood Enhancement Action Team (NEAT)
- NEAT/DET performed landscape maintenance and watering throughout DWNTWN
- NEAT / DET replaced 4 trees and 65 shrubs in planters
- NEAT / DET collaborated with FDOT, MPD, and NET on litter pick-up/graffiti removal for Democratic Debate

Downtown Special Vending District
- Cart Inspections conducted on 6/14 & 6/25; Quarterly Weekend inspection 6/29
- Street Vendor application revision for the 19-20 Lottery

Quality of Life – FACTS
- 29 incidents reported by Ambassadors
- 2 Street signs / 7 Traffic Signals reported to MDC PW
- 17 lighting outages were reported to FPL/City of Miami & Miami-Dade County
- 177 instances of Graffiti removed by DET & Ambassadors
- 70,348 uses to date at Pit Stop (FY 18-19); restrooms have been used 178,490 times since inception
- 8 Special collections; 171 Daily Inspections conducted by Solid Waste
- Conducted walk-through of A&E area in preparation for Democratic Debate; 31 issues reported

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