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## Added security protects staff, clients

# Q

Incidents of violence over the past several years haven't been limited to public spaces.

Has your company added or enhanced security measures recently in response to threats elsewhere? Why or why not?

To see all CEO answers, visit [MiamiHerald.com/news/business/biz-monday](http://MiamiHerald.com/news/business/biz-monday).



*In our newer housing communities, Carrfour has added additional security features over the past several years. We have also provided staff with training on dealing with workplace violence.*

*Moreover, Carrfour staff has had to support our residents — many of whom are children and adults with mental illness — in dealing with the fear triggered by these incidents. Learning how to support each other after these incidents of violence has unfortunately become an important new reality for both our staff and our residents.*

**Stephanie Berman-Eisenberg, president, CEO, Carrfour Supportive Housing**

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*Over the past few years, we have implemented several security measures in cyberspace, as well as our retail stores, manufacturing lab and support center. For example, we have installed security cameras and traffic trackers in all retail*

*locations. Also, we have implemented a standard operating procedure for our store managers to build good, long-lasting relationships with local law enforcement.*

**Jose R. Costa, CEO, For Eyes**

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*Even with more than 100,000 patient visits a year, we have not had any incidents of workplace violence. Granted, security is an important issue in the medical workplace due to HIPAA and other medical concerns. Many of our properties have electronic badge entry access as well as video cameras, and in some properties we lease there are security guards and restricted access.*

**Alejandro Fernandez, CEO, Gastro Health**



*To enhance security measures across Univision Communications, the office of Global Security was established in 2016 to implement procedures that protect our people, key assets, identify vulnerabilities*

*and address security gaps. ... At UCI, we've strengthened our commitment to bolster our company's risk management, asset protection and personnel safety.*

**Juan Carlos Rodriguez, president, Univision Deportes**

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*Our corporate headquarters has been based in Miami's Little River Business District since 1971. The neighborhood has seen some vast improvements in just the last year. We as a company take pride and care for our visitors and employees.*

*We have a full-time security guard and gate house, making everyone feel safe and secure. We work closely with the neighborhood to keep it safe and work on improvements. We are also members of the Little River Business District Board of Directors.*

**Stan Rudman, CMO and owner, Sportailor**

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*The AmericanAirlines Arena is the largest sporting and events venue in the city, so safety and security for our guests and employees is our No. 1 priority. We spend more on security annually than on any other department in my arena division.*

*It's that important to us. This includes routinely reviewing existing procedures and looking at new ways by which we can enhance them. In fact, in 2013, the arena won the National Center for Spectator Sports Safety and Security's Facility of Merit award...*

**Kim Stone, general manager and EVP, AmericanAirlines Arena**