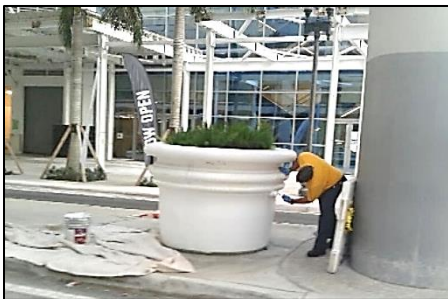


Enhanced Services Report January 2019



Ambassadors
Assisting on Boat Tour



DET
Planter Maintenance



DET/CRA
Proper Tree Pruning Training



Business Community Outreach
Coffee with a Cop
Brickell – Sergio's

Downtown Ambassadors

- **9,811** Hospitality assists / **161** Safety Walks
- **103** Motorist assists / **962** Business Contacts
- **1,631** homeless outreach interactions
- Assisted at **7** events – including Coffee with a Cop, Pack Walk, Miami Marathon & assisted at **6** Miami Heat Games

Downtown Enhancement Team (DET)

- DET & DET/CRA collected **1,634** garbage bags
- DET/NEAT removed **30** instances of illegal dumping; Removed **6** syringes from the area
- DET/NEAT collaborated on litter-pick up/graffiti removal for Miami Marathon
- DET repaired and painted **12** planters
- Proper Pruning & Tree Maintenance Training completed on **1/10/19**; provided by Miami-Dade County Cooperative Extension

Neighborhood Enhancement Action Team (NEAT)

- NEAT/DET performed landscape maintenance and watering throughout DWNTWN
- NEAT / DET replaced plant material on gateways

Downtown Special Vending District

- Cart Inspections conducted on **1/4 & 1/31**
- Identified and reported illegal vendor activity

Quality of Life – FACTS

- **23** incidents reported by Ambassadors
- **7** Street signs/**10** Traffic Signals reported to MDC PW
- **24** lighting outages were reported to FPL/City of Miami & Miami-Dade County
- **430** instances of Graffiti removed by DET & Ambassadors
- **30,995** uses to date at Pit Stop (FY 18-19); restrooms have been used **139,137** times since inception
- Collaborated with **Miami Marathon** staff to report safety issues along route; **19** issues reported
- **140** Daily Inspections conducted by Solid Waste

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